

HKUST Student Orientation Program 2012

Practical Workshop on IT Services

Information Technology Services Center

Topics

- WebMail
- Spam mail handling
- MyPortal
- Printing in Computer Barn
- iPrint Service
- Web Print
- Virtual Computer Barn
- HKUST Wi-Fi Services
- Intellectual Property Ordinance
- Personal Homepage Service (iHome)
- Lifelong Email Forwarding Address Service

WebMail

- Your email address : **accountname@stu.ust.hk**
- Email Quota : **4GB**
- Single outgoing message : **50Mb**
- Maximum recipients per email: **200**
- Idle time : **1 hr**
- Remember to **logout**

<http://www.ust.hk/itsc/email/general/guide.html>

Spam Mail / Fake mail

- What is spam mail / fake mail
- Negative impacts
- What can I do
 - Don't reply
 - Enable Spam Detection Service
 - Read our announcement



Spam Detection :

My Portal -> Services tab -> iMail Personal Settings

!!! Never disclose your password to others !!!

MyPortal <http://my.ust.hk>

- What is MyPortal
- What is good about MyPortal
 - Multi-authentication
 - Centralized services
 - Customizable
- Timeout
 - CAS : 8 hours
 - Idle : 1 hour

<http://www.ust.hk/itsc/portal>

Printing in Computer Barn



➤ Assigned Print Budget

- How much per year : \$120
- How much per page : \$0.3 / \$0.5 / \$2.5

➤ Purchase print budget / Check balance

 **Popular Computing Services**

- [Change Network Password](#)
- [Purchase Print Budget](#)
- [Check Print Budget Balance](#)
- [Webmail](#)
- [iMail Personal Settings](#)
- [Snapshot of Computer Barn](#)
- [Path Advisor](#)

For more information on computing services, go to www.ust.hk/itsc/.

Reference :

<http://www.ust.hk/itsc/computerbarn/> -> Laser Printing Facilities

iPrint Service



- Internet Printing (iPrint) Service
 - Print from your computer to Barn printers
- Operating System
 - Windows XP / Vista / 7
- Setup Procedure
 - Install HKUST CA's Certificate
 - Check printer name / associated IPP Path
 - Connect to the printer

<http://www.ust.hk/itsc/printing/iprint/index.html>

Web Print

- Allow printing from mobile device with web browser to barn printers
 - <https://netprint.ust.hk>
- No need to install printer driver
- Print budget charging :
 - Same as computer barn printing
- ☞ Limited file types
- ☞ Cannot choose print option, e.g. multiple pages per sheet

<http://www.ust.hk/itsc/printing/netprint/>

Save Paper, Save Energy

Print only as needed

*Print multiple
pages per sheet*

Duplex printing

Recycle Paper



*Scheduled air-
conditioning*

*Scheduled lighting /
motion detect on-off*

Virtual Computer Barn

- **Bring Your Own Device**
- **Access to academic applications in Barn PCs**
- **Satellite Printing**
 - **Printers at convenient locations**
 - **Reference : <http://www.ust.hk/itsc/printing/sps>**

Be aware of privacy

- **Someone walk around may see your document**

HKUST Wi-Fi Service

Locations	SSID (Case Sensitive)
On Campus	sMobileNet
Local Tertiary Institutions	Universities Wi-Fi, eduroam
Oversea Tertiary Institutions (eduroam sites)	eduroam
Local Commercial Hotspots	Universities via PCCW, Universities via Y5ZONE

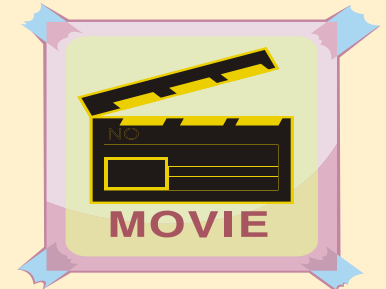
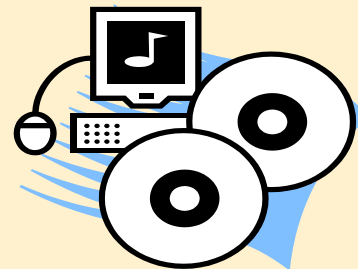
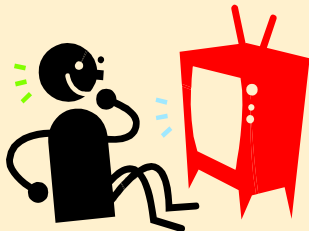
<http://www.ust.hk/itsc/wireless/>

Intellectual Property Ordinance

Possession of infringing materials could be
criminal offense

4 categories of copyright works:

- Computer software
- Movies
- TV dramas
- Music recordings



- ❖ **DO NOT** Download / install pirate software to campus computers, including in student hall
- ❖ **DO NOT** Distribute copyrighted works through campus network
- ❖ **DO NOT** Make copies without proper licensing from copyright owner

Reference :

http://www.ipd.gov.hk/eng/faq/copyrights/cpr_amend.htm (English)

http://www.ipd.gov.hk/chi/faq/copyrights/cpr_amend.htm (Chinese)

Personal Homepage Service (iHome)

➤ Enable account

- Quota : 100Mb

➤ URL :

- http://ihome.ust.hk/~<account_name>

➤ Publish and manage your webpage

- Hostname : ihome.ust.hk

➤ Policies and guidelines

- **Observe copyrights**

<http://www.ust.hk/itsc/webguide/home/>

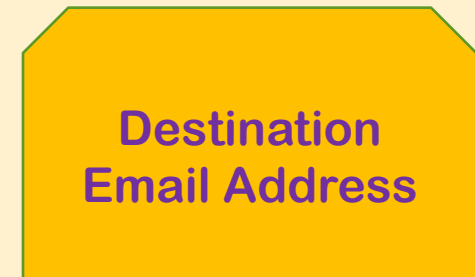
Lifelong Email Forwarding Address Service

➤ Lifelong email **redirection** service

➤ Purpose :

A lifelong email address for presenting to outside correspondents

Not intend for internal communication within UST
(Use official / ITSC account instead)



e.g. abc.Chan@family.ust.hk

e.g. abc.Chan@gmail.com

Lifelong Email Forwarding Address Service

- Who can apply :
 - current students
 - alumni
 - whoever completed courses in UST
- Naming scheme:
 - **xxxxx.<surname>@family.ust.hk**
- Destination address :
 - Any valid email address
- Read Personal Information Collection Statements

<http://www.ust.hk/itsc/email/lifelong/>

Seeking Help

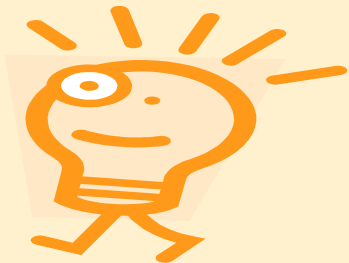


- My Portal -> Services Tab -> Computing Services
- Student Consultants in Computer Barn

Useful Links

www.ust.hk/itsc/student.html

Suggestions



- Send email to cclisten@ust.hk

Thank you !