

Welcome to the IP Phone & Voicemail System!



The IP phone and voicemail system provides many advanced features to enhance communication. Before you try the new system, please read this page. Many thanks!

New Password and PINs

You will be provided with the following password and PIN:

| System | Password / PIN | For use in |
|---|---|---|
| IP Telephone System | Portal Password (Alphanumeric) User ID: 4-digit extension number. | Access the Telephone Web Portal (https://frsip.ust.hk/) <ul style="list-style-type: none">- Configure Speed Dials- Add Personal Phonebook entries- Set Call Forward options- Disable Voicemail Logon Deltapath Mobile apps |
| IP Voicemail System (If you have voicemail) | Voicemail PIN (Numeric) User ID: 4-digit extension number | Access the voicemail system (Note: New voicemail is now 8181 or 23588181) |

Please do the following before using the new IP Phone & Voicemail system:

- 1) Change the Telephone Web Portal Password
 - a. Login <https://frsip.ust.hk/>
 - b. Click  at the upper left corner.
 - c. Click "Change Web Portal Password" to change the Telephone Web Portal Password.
 - d. Follow the instructions to change the password. Please choose a non-trivial password which is at least 12 characters long and contain at least 1 digit (0-9), 1 lower case alphabet (a-z) and 1 upper case alphabet (A-Z).
- 2) Change the Voicemail PIN (if you have voicemail)
 - a. Login <https://frsip.ust.hk/>
 - b. Click  at the upper left corner.
 - c. Click "Change Voicemail PIN" to change the Voicemail PIN.
 - d. Follow the instructions to change the PIN. Please choose a non-trivial number which is at least 6 digits long.

For further information, contact x6200 or send email to cchelp@ust.hk